

Rental FAQ

1. What are your requirement for renting?
 - a. Answer: You can get a copy of rental criteria by visiting our office. We have copies and have it posted in our lobby. Also there is a rental criteria link that has some additional information as well. Lastly, the front cover of the online or paper application has information as well.
2. What is our process for approving applicants?
 - a. Answer: all applicant above the age of 18 are required to fill out an application and pay the application fee. This can be done on this website under properties for rent or by coming into our office and turning in the application. We will also run a background check, check your rental references, among other things.
3. What does your background check look for?
 - a. Answer: We will check your criminal history, rental history, your use of credit, and payment history to verify that the information provided is accurate and correct.
4. Do I need to pay the application fee for each property I am interested in?
 - a. Answer: No, we will only collect 1 application fee from each person. You only need to pay the application fee one time within a 90 day timeframe.
5. Do I have to pick a property when I apply?
 - a. Answer: Yes.
6. Your application says I have to provide proof of current residency what is that?
 - a. Answer: We need something that verifies where you have been living. A copy of a utility bill showing your current address, copy of a current lease or rental agreement, a copy of a cable bill with your current address are some examples.
7. How long does the application process take?
 - a. Answer: We strive to have an answer no later than 48-72 hours not including weekends or holidays, but that is dependent on you providing current and accurate information and your rental references responding in a timely fashion.
8. If approved, how long before I can move in?
 - a. Answer: We try to get new tenants in no later than the first 7 days of the month, but that can be affected if the unit is vacant or not.
9. Do you work with outside housing programs?
 - a. Answer: Yes we work with programs such as YHA, HUD and section 8, most veterans programs and Catholic Family Charities.
10. Do you take pets?
 - a. Answer: We are pet friendly company and will consider a pet or pets based on the individual property with an additional deposit.